

**Before traveling remember:**

- ✓ Open your guard.me account at <http://www.guard.me/myaccount.php> there is a tutorial video in how to do it [http://www.guard.me/video\\_tutorials.php](http://www.guard.me/video_tutorials.php)
- ✓ Remember this website <https://www.guard.me/index.php>

**Steps in how to use your guard.me GLOBAL policy abroad**

1. Have your policy number ready.
2. Have the number to call depending on the country you are at <http://www.guard.me/emergency.php> **You can use SKYPE to call us**

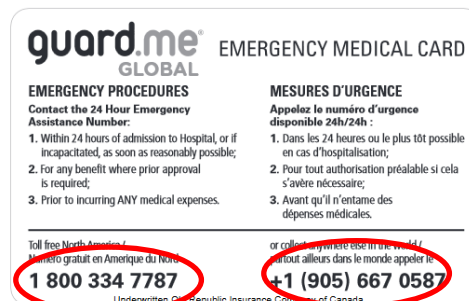
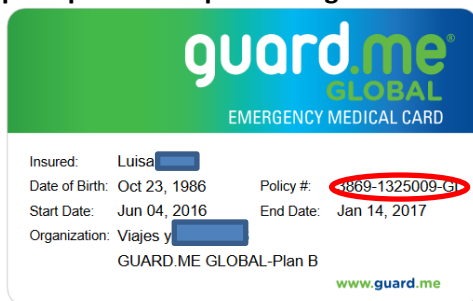
If you are in **USA** or **Canada** please call: 1-800-334-7787

If you are in **México** please call: 001-800-514-0409

If you are in **Europe** please call: 00-800-758-75875

If you are in **Australia** please call: 0011-800-758-75875

Calling collect: from anywhere else in the world please call; **+1-905-667-0587 (a voicemail prompt will accept all charges**



3. In case of minor events go to the nearest doctor or walk-in clinic you **will be asked to pay upfront for this visit in most cases**) **Keep** the receipts and medical reports given by the doctor/walk-in clinic. These must be scanned in order for you to submit the online claim and get your refund.
4. In case of an accident or major event please call the number above and go to the nearest hospital.

80 Allstate Parkway, Markham, ON L3R 6H3  
**Tel:** (905) 731-8140 **Toll-free:** 1-877-873-8447  
**Fax:** (905) 731-6676 **Toll-free:** 1-866-329-8447  
**Email:** [admin@guard.me](mailto:admin@guard.me)  
[www.guard.me](http://www.guard.me)

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## HOW TO MAKE A CLAIM

1. Go to <http://www.guard.me/claim.php> and follow the steps indicated to proceed with the refund. If you need assistance watch the tutorial in how to do it at [http://www.guard.me/video\\_tutorials.php?video\\_id=1](http://www.guard.me/video_tutorials.php?video_id=1)
2. Always take a picture of any receipts related to your claim as they are required in order to process your claim.

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